SCALE Case Study

Fully Managed Digital Marketing Optimization

Client Profile

Size

21 Providers

Location

RΙ

Specialty

Dentistry

Services Deployed



Web Development



Marketing



Data Analytics and Reporting

Overview

We were engaged by an east-coast-based DSO to build a comprehensive consumer-focused website to house all their brands on one site. The requirements called for the brands to share common features such as blogs, resources, service articles, and appointment forms.

We were also tasked with building detailed attribution tracking, KPI reporting via BI Dashboards and to setup Google Ads Campaigns for their brands.

Execution

- + A multi-brand website was developed to maintain each brand's own identity and share common resources and functionality.
- + The content was personalized for each brand with smart technology to allow shared content across brands to be used, while still maintaining each brand's unique design and message goals.
- + Each brand maintains its identity, but under one domain to allow better operation, maintenance, and search engine optimization.
- SCALE utilized a unique approach to identify quick wins as well as long-term engagement opportunities to grow development.
- + Each team member provided an important role in this approach as well as a vital team dynamic.

Results

- + In the first two months after launch, impressions were up 36%, clicks increased 20.3%, and conversions were up 25.4%.
- + 7 Brands have been deployed under the platform with the remaining 14 to be added in 2022-2023.

 Having all Brands under one domain has streamlined management, while still allowing for personalized and relevant shared content.
- + SCALE developed a comprehensive BI Dashboard which allows the Client to analyze live data and make future strategic decisions based on the most important KPIs for the business.
- New Google Ads Campaigns, Ad Groups, and Ads were created and optimized based on actual conversions and ROI.



SCALE prides itself in developing customized solutions for its clients and helping physician groups grow and thrive in a challenging marketplace. Now, we are ready to help you. We look forward to sharing examples of how we have helped our clients and invite you to schedule a 1-on-1 complimentary consultation with us

Contact Cedric Tuck-Sherman at ctucksherman@scale-healthcare.com or (310) 648-0096 to continue the conversation.